# **Bowery Residents Committee**

324 Lafayette Street, 8th Floor

New York, NY 10012

Phone: (212) 533-5656

Fax: (212) 533-5760

Email: kmartin@brc.org

Web: www.bowrescom.org

**Director:** Muzzy Rosenblatt

**HCH Coordinator:** Kevin Martin, CSW **Medical Director:** Bryan McGreal, MD

**UDS Number:** 020720

# **Project Description**

Bowery Residents Committee (BRC) provides outreach, respite, case management, and primary health care to people who are homeless in lower Manhattan with particular focus on the Bowery area.

#### Services

The Bowery Residents Committee operates three programs in lower Manhattan: (1) Project Rescue's outreach team combs the area streets, parks, bridges, and subways, contacting people who are homeless and attempting to engage them in health care and social services. People who are homeless are invited to come to BRC's Respite Center for meals, showers, clothing, health care, entitlement assistance, and housing referrals. A continuum of programs is offered, including alcohol/substance abuse treatment, mental health treatment, and housing assistance. (2) The Chemical Dependency Crisis Center (CDCC) is a 24-bed residential non-medical detox program that provides substance abuse recovery and shelter services to homeless men and women. CDCC provides a part-time medical clinic with a nurse practitioner on duty 15 hours/week. CDCC also provides medical respite to clients in need of short-term medical services. (3) Delancey Street Homeless Services Senior Center works with seniors, serving three meals a day and delivering meals six days a week to homebound elderly who live in Bowery lodging houses. The Senior Center provides extensive case management, entitlement assistance, advocacy, and access to primary health care services. Staff follow-up with aftercare, case management, and outreach to Bowery lodging houses and the lower East Side. Recreational activities—art and music therapy, movies, exercise classes, dancing—are also provided.

### Linkages

Medical care and education are available onsite at the Respite Center two days a week. These services are provided by St. Vincent's Hospital. BRC has linkages with more than 400 other service providers.

### **Statistics**

Estimated homeless population: 5,000 Project users: 1,645

## **Subcontractor(s):**

Saint Vincent's Hospital

41-51 East 11th Street, 9th Floor

New York, NY 10003 Contact: Russell Kellogg

Phone: (212) 604-2705 Fax: (212) 604-1906

## **Care for the Homeless**

12 West 21st Street, 8th Floor

New York, NY 10010 **Phone:** (212) 366-4459 **Fax:** (212) 366-1773 **Email:** bwatts@cfhnyc.org

Web: www.careforthehomeless.org

**Director:** Bobby Watts

**HCH Coordinator:** Shelly Moore **Medical Director:** James Spears, MD

**UDS Number:** 020020

# **Project Description**

Care for the Homeless was originally funded in 1985 by the National Health Care for the Homeless Program of the Robert Wood Johnson Foundation and Pew Memorial Trust.

#### Services

Care for the Homeless contracts with four agencies and coordinates primary care, social services, and substance abuse/mental health counseling at 30 outreach sites. Services includes primary care, counseling, immunizations, TB screening, laboratory testing, medications, oral health care, and health education. Social services include entitlement assistance, advocacy, substance abuse/mental health counseling, and employment counseling. The program also provides intensive case management services, funded through Ryan White Program, to individuals infected with HIV.

### Linkages

The program links clients with a variety of services including substance abuse treatment, detox, mental health services, dental services, and inpatient services.

#### **Statistics**

Estimated homeless population: 75,000-100,000 Project users: 6,188

## **Subcontractor(s):**

Bedford Stuyvesant Family Health Center

Homeless Program

1407 Fulton Street, Room 502

Brooklyn, NY 11216

Contact: Allyson Greene-Beard

Phone: (718) 622-0743 Fax: (718) 622-1511

Email: mmteam1407@verizon.net

Montefiore Family Health Center

360 East 193rd Street Bronx, NY 10458 Contact: Deborah Barrow Phone: (718) 405-4067

Fax: (718) 405-4148

Email: dbarrow@montefiore.org

Institute for Urban Family Health

16 East 16th Street New York, NY 10003 Contact: Elisa Wallman Phone: (212) 633-0800 Fax: (212) 627-2958

Email: ewallman@institute2000.org

New York Hospital of Queens

Ambulatory Care Deptartment - Homeless Program

182-19 Horace Harding Boulevard Fresh Meadows, NY 11365 Contact: Hans Jennerjahn Phone: (718) 661-8732 Fax: (718) 357-0260

Email: hjennerjahn@msn.com

# Covenant House New York - Under 21, Inc.

460 West 41st Street New York, NY 10036 **Phone:** (212) 613-0300 **Fax:** (212) 268-2832

**Email:** efoley@covenanthouse.org **Web:** www.covenanthouseny.org

**Director:** Bruce J. Henry

**HCH Coordinator:** Margaret E. Wyke **Medical Director:** Pauline Heslop, MD

**UDS Number:** 021770

# **Project Description**

Covenant House New York/Under 21 provides comprehensive health care to adolescents who are homeless. The program operates a diagnostic and treatment center in a shelter in midtown Manhattan.

#### Services

The clinic is located in the Crisis Center and is easily accessible to youth experiencing homelessness. It is a fully equipped clinic with onsite laboratories and x-ray facilities. The clinic is staffed by a medical director, pediatrician, physician assistant, pediatric nurse practitioner, and RN. Comprehensive primary health services, mental health services, social services including eligibility assistance, substance abuse services, and outreach services are provided. Covenant House operates Community Resource Centers in all five boroughs to provide social services where clients dwell.

### Linkages

Additional substance abuse services are provided through a variety of drug treatment programs. Linkages have also been established with other organizations serving youth who are homeless, including Hetrick-Martin, Community Health Project, Empire State Coalition, StreetWorks, Women in Need, Turning Point, Phoenix House, and DayTop. Clients are referred to local hospitals for supplementary services.

#### **Statistics**

Estimated homeless population: 38,000 Project users: 2,399



# **Greenburgh Health Center**

330 Tarrytown Road

White Plains, NY 10607 **Phone:** (914) 989-7603 **Fax:** (914) 989-7601

Email: greenburghm@aol.com

Director: Judith Watson, RN

Medical Director: Glenn A. Davis, MD

**UDS Number:** 024470

## **Project Description**

Through an agreement with the Department of Social Services, Greenburgh Health Center provides onsite medical assessment and continuity of care services to people who are homeless.

### **Services**

Services include internal medicine, OB/GYN, Prenatal Care Assistance Program (PCAP), domestic violence counseling, ophthalmology, pediatrics, dentistry, podiatry, pharmacy, adolescent health, HIV counseling and testing, and social work.

### Linkages

The center works with schools and day care centers, as well as with the Department of Social Services and shelters. The center is a consortium of seven agencies providing care to people experiencing homelessness.

#### Statistics

Estimated homeless population: 10,550 Project users: 2,456



# Hudson River HealthCare, Inc.

1037 Main Street Peekskill, NY 10566 **Phone:** (914) 734-8800

**Fax:** (914) 734-8745

Email: adubois@hrhcare.org

Web: www.hrhcare.org

**Director:** Anne Kauffman-Nolon, MPH **HCH Coordinator:** Allison Dubois **Medical Director:** Paul Kaye, MD

**UDS Number:** 021510

## **Project Description**

For nearly 30 years, Hudson River HealthCare (HRHCare) has been providing innovative programs and comprehensive services at 13 health center sites in an eight-county region. HRHCare remains true to its mission, "to increase access to comprehensive primary and preventive health care and to improve the health status of our community, especially for the underserved and vulnerable."

#### **Services**

Services include primary care, OB/GYN, family planning, HIV counseling/testing, mental health care, podiatry, health education, case management, translation, transportation, outreach, benefits counseling, and a mobile medical van. Nurse midwifery, dentistry, optometry, and HIV specialty care are offered at several sites. Laboratory, x-ray, pharmacy, and emergency services are provided by referrals. The Peekskill site has an alcohol/substance abuse outpatient treatment program. In Peekskill and Poughkeepsie, family nurse practitioners provide services at shelters. HRHCare serves immigrants, providing bilingual services and linkages to social service providers.

### Linkages

Linkages include local employment agencies, public housing organizations, area shelters and relocation programs, soup kitchens, substance abuse and mental health programs, local realtors, departments of health, Veterans' Hospital, and Salvation Army. HRHCare also spearheaded the Hudson Valley Task force on the Homeless.

### **Statistics**

Estimated homeless population: 5,100 Project users: 2,409

## **Subcontractor(s):**

### Living Room

29 Hamilton Street Poughkeepsie, NY 12601 Contact: Mel Garrett Phone: (845) 471-9329

Fax: (845) 471-9431

### Volunteers of America

3200 Crompond Road

Yorktown Heights, NY 10598

Contact: Delores Smith Phone: (914) 245-4000 Fax: (914) 245-0179 Sullivan County Federation for the Homeless

9 Monticello Street Monticello, NY 12701 Phone: (845) 794-2604

# Mt. Vernon Neighborhood Health Center

107 West Fourth Street Mt. Vernon, NY 10550 **Phone:** (914) 699-7200 **Fax:** (914) 699-0837

**Email:** cmorris23@aol.com **Web:** www.mvhealthcenter.com

**Director:** Carole Morris

**HCH Coordinator:** Stacy Moraldo

Medical Director: Steven Levine, MD, MPA

**UDS Number:** 021500

## **Project Description**

Mt. Vernon Neighborhood Health Center, along with its satellite Yonkers Neighborhood Health Center, provides primary health care for individuals who are homeless in Westchester County.

#### Services

The services include immunizations, HIV testing and intensive case management, prenatal care, dental care, detox from substance abuse, referral to rehab programs, and advocacy with various social service agencies. Mt. Vernon Neighborhood Health Center has a mobile medical unit, the Health Express, that services 17 different hotels, motels, and transitional housing facilities in a 30-square mile area. Transportation is provided to the clients to facilitate follow-up services. Inpatient care is provided by full-time physicians.

### Linkages

Mt. Vernon Neighborhood Health Center is a member of the Community Choice Health Plan.

#### **Statistics**

Estimated homeless population: 5,200 Project users: 4,556

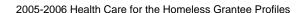
## **Subcontractor(s):**

Fourth Ave. Optical

55 Fourth Avenue

Mount Vernon, NY 10550 Contact: Charles Levine Phone: (914) 668-7871

Fax: (914) 668-5899



# New York Children's Health Project

The Children's Hospital/Montefiore Medical Center

317 East 64th Street New York, NY 10021 **Phone:** (212) 535-9779

**Fax:** (212) 535-7699

Email: mlambert@montefiore.org

Web: www.childrenshealthfund.org/decade.html

Director: Karen Redlener, MS

HCH Coordinator: Michael Lambert, MBA

Medical Director: Alan Shapiro, MD

**UDS Number:** 020800

## **Project Description**

The New York Children's Health Project (NYCHP), a program of Community Pediatric Programs of The Children's Hospital at Montefiore Medical Center/Albert Einstein College of Medicine, provides comprehensive health care services to homeless families and street youth at shelter and drop-in sites across New York City. Founded in 1987, NYCHP is one of the original grantees under the McKinney Act.

#### Services

NYCHP delivers primary health care services to children and parents at 10 homeless shelters and to street youth at two Manhattan sites. Operating out of mobile medical units or at onsite clinic space, health care teams consist of pediatric and family medicine providers, nurses, mental health professionals, and support personnel. The NYCHP also links families from the city's domestic violence shelters to the program's comprehensive system of care.

The program's bilingual mental health team, made up of a clinical psychologist and three social workers, provides counseling and referral, substance abuse prevention/referral, case management, and entitlements assistance. Other NYCHP services include nutrition, women's health care, HIV testing/counseling, subspecialty referral management, asthma treatment, health education, and a pediatric early literacy program. The NYCHP provides pharmacy services through accounts maintained at selected local pharmacies and covers the cost of medications not covered by Medicaid. Patients can reach NYCHP medical providers 24 hours a day, seven days a week through a toll-free number. The NYCHP's state-of-the-art computerized electronic health records system allows the program to serve its highly transient patient population using wireless hand held tablet computers at mobile medical units and shelter clinic sites across the city.

### Linkages

NYCHP's Referral Management Initiative ensures compliance with subspecialty referrals and uses a hospital based family health worker and an active transport service to facilitate this process. NYCHP referral linkages with Montefiore Medical Center, many other hospitals for emergency and other specialized services, and social services agencies, including early intervention programs, domestic violence services, drug treatment programs, legal services, WIC and food stamp programs, emergency food, and public assistance and Medicaid offices across the city.

### **Statistics**

Estimated homeless population: 40,000-45,000 Project users: 3,526

# **Project Renewal Health Services**

200 Varick Street, 9th Floor

New York, NY 10014 **Phone:** (212) 620-0340 **Fax:** (212) 243-4868

Email: christinef@projectrenewal.org

Web: www.projectrenewal.org/healthcare.html

**Director:** Edward I. Geffner

**HCH Coordinator:** Christine Figaro **Medical Director:** Brenda Merritt, MD

**UDS Number:** 024580

## **Project Description**

Founded in 1967, Project Renewal is a not-for-profit organization that serves more than 15,000 adults each year who are homeless in New York City. The Project Renewal Med Van—part of the agency's Health Services Program—is a mobile medical clinic that cares for people who live on the streets and congregate at drop-in centers, soup kitchens, and shelters.

### **Services**

Project Renewal provides urgent care and primary care to the homeless adolescent population in New York City. Services have been extended to the 15 to 25 age group. Dental services are also part of the care offered to the adolescent population. Project Renewal Med Van services include primary health care with pharmacy and lab services, dental and podiatric services, HIV testing with pre- and post-test counseling, assistance with antiretroviral therapy, and referral for other specialty care, substance abuse, mental health services, and housing.

### Linkages

Project Renewal works closely with the New York City Department of Homeless Services, Columbia University School of Dental and Oral Surgery, New York College of Podiatric Medicine, Bellevue Hospital Center, Cabrini Medical Center, and local Ryan White Title III programs.

#### **Statistics**

Estimated homeless population: 60,000-100,000 Project users: 3,060



# Project Samaritan Health Services, Inc.

137-50 Jamaica Avenue Jamaica, NY 11435 **Phone:** (718) 298-5100

**Fax:** (718) 298-5130 **Email:** prohlt53@aol.com

Web: www.aidsnyc.org/help-psi/pshs.html

Director: Marguerite Gebhardt, MPS, RN

HCH Coordinator: Patricia Kennedy, RN, CAN

Medical Director: Orin Kaufman, DO

**UDS Number:** 028480

## **Project Description**

Project Samaritan Health Services operates the Damian Family Care Center (DFCC) which provides services to individuals in Queens County. DFCC serves a largely minority population, many of whom are homeless or at-risk of homelessness. Nearly 50 percent have histories of chronic homelessness.

### **Services**

DFCC provides general primary care (pediatric, adolescent, and adult medicine), HIV primary and specialty care, HIV pre- and post-test counseling, family planning, GYN, routine well woman care, colposcopy, endometrial biopsies and cryotherapy, pediatric and adult dental care, mental health services, GI/hepatology, podiatry, optometry (including making, fitting, and repairing glasses), nutritional and health education, case management, outreach, eligibility assistance, and transportation services.

### Linkages

Agency linkages include Queens Health Congress, Fortune Society, National AIDS Advocacy Project, Latino Organization for Liver Awareness, Queens Community Board #12, Public Policy and Educational Fund of New York, Queens HIV Care Network, Citizen Action of New York, New York City Providers of Health Care for the Homeless, Palladia, Samaritan Village, Queens Women's Network, HELP/Wards Island Residential Center, HELP/PSI Cobra Case Management, Esperanza Transitional Residence, Allied AIDS Services, PSI AIDS Services, Outreach Project, Safe Spaces, and Vida Care.

### **Statistics**

Estimated homeless population: 38,000 (All NYC Boroughs) Project users: 1,462

## **Subcontractor(s):**

State University of New York - Downstate 33 West 42nd Street New York, NY 10036-8033

Contact: Richard Weber Phone: (212) 780-4997

## St. Vincents Catholic Medical Centers - St. Vincents Manhattan

41-51 East 11th Street, 9th Floor

New York, NY 10003 **Phone:** (212) 604-2705 **Fax:** (212) 604-1906

Email: bconanan@svcmcny.org
Web: www.svcmc.org/manhattan

**Director:** Barbara A. Conanan, RN, MS **Medical Director:** Russell Kellogg, MD

**UDS Number:** 021700



# **Project Description**

The SRO/Homeless Program of St. Vincents Catholic Medical Centers - St. Vincents Manhattan is one of the original McKinney Act grantees. Services for persons who are homeless began in 1969. Today, services are provided at 32 sites in Manhattan, two in Brooklyn, one in Staten Island, and one in the Bronx. From 1984 through 1989, the department's former chairman directed the National Health Care for the Homeless Program, funded by the Robert Wood Johnson Foundation and PEW Memorial Trust.

#### Services

The HCH project employs teams of physicians, psychiatrists, mid-level practitioners, nurses, psychiatric nurses and psychiatric nurse practitioners, social workers, HIV counselor, outreach staff, and other staff to work at outreach locations. The teams provide direct medical care, outreach, case finding, Directly Observed Therapy (DOT) for Latent Tuberculosis Bacterial Infection Therapy (LTBI), health screening, health education, case management, crisis intervention, and long term counseling, performed onsite on a regular basis. The program also provides substance abuse counseling, treatment of mental illness, and HIV care. When single adult clients are in need of more complex diagnostic testing or treatment, they are enrolled in one of the SRO/Homeless clinics at the hospital's outpatient clinic. An inpatient initiative focuses on improving medical care and coordinated discharge services at the hospital.

### Linkages

The HCH project is closely linked to other programs serving individuals who are homeless, including Volunteers of America (managers of major shelter), Women-in-Need (sponsors of a variety of services for women and children, focused on substance abuse), Partnership for the Homeless which operates Peter's Place (drop-in center for men and women), Project FIND (single occupancy hotel for elderly persons who are homeless), Urban Pathways which operates the Oliveri Center (drop-in center for homeless women with mental illness) and Open Door (drop-in center for men and women with substance abuse problems), John Heuss House (drop-in center for men and women in the Wall Street area), St. Francis Residences (for homeless men and women with mental illness), Church Avenue Merchant Block Association (runs shelters and drop-in centers in Brooklyn and the Bronx), and Education Alliance (operates two programs for elderly people who are homeless). Praxis operates two SROs for ex-felons and Bowery Residence Committee is a multi-service agency that provides case management and social services, as well as the Center for Urban Community Services and Project Hospitality in Staten Island.

### **Statistics**

Estimated homeless population: 75,000-100,000 Project users: 8,813

# The Floating Hospital

90 William Street

**Suite 1403** 

New York, NY 10038 **Phone:** (212) 514-7440 **For:** (212) 514-5128

**Fax:** (212) 514-5128

**Email:** dlyttle@thefloatinghospital.org **Web:** www.thefloatinghospital.org

**HCH Coordinator:** Dona Lyttle **Medical Director:** Roxana Cruz, MD

**UDS Number:** 025500

## **Project Description**

The Floating Hospital Health Care for the Homeless Program provides comprehensive health care services within numerous medically underserved areas. The HCH clinics are located in four homeless family shelters and two family intake centers located in Brooklyn and the Bronx. In addition, other single adults and families are transported from shelters throughout NYC and served at their main clinic in LIC Queens.

### **Services**

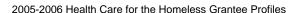
The comprehensive health care services include primary care provided by pediatricians, internists, nurse practitioners, and physician assistants. The program also provides mental health counseling, substance abuse counseling, health education, benefits counseling, dental services, and outreach services.

### Linkages

There are established linkages with hospitals contiguous to each clinic or intake center for medical, substance abuse, and mental health services.

### **Statistics**

Estimated homeless population: 40,000-50,000 Project users: 10,000



# **Unity Health - Urban and Rural Health Care Services for Homeless Men, Women and Children**

89 Genesee Street

Rochester, NY 14611 **Phone:** (585) 368-3720 **Fax:** (585) 368-3723

Email: sstephens@unityhealth.org

Web: www.unityhealth.org

Director: Stewart C. Putnam

**HCH Coordinator:** Sandra Stephens

Medical Director: Carlos M. Swanger, MD

**UDS Number:** 023890

## **Project Description**

Through the use of a multidisciplinary, interagency team and Unity Health System's fully equipped mobile medical unit (MMU), outreach, assessment, primary health care, mental health and MICA counseling, dental, nutritional counseling, case management, education and referral services are provided to individuals and families who are homeless. Services are provided in homeless shelters, soup kitchens, and other community sites, as well as on the MMU.

### Services

Through the use of a multidisciplinary, interagency team and Unity Health System's fully equipped mobile medical unit (MMU), outreach, assessment, primary health care, mental health and MICA counseling, dental, social services, education, and information and referral services are provided to individuals and families who are homeless. Services are provided in homeless shelters, soup kitchens, churches, and other community sites, as well as on the mobile medical unit.

## Linkages

Clinic sites include emergency and transitional shelters, drop-in centers, soup kitchens, and other community sites. There are collaborative arrangements with many agencies and organizations, including veterans outreach centers, community health centers, and community service providers.

### **Statistics**

Estimated homeless population: 10,000 Project users: 2,313

### **Subcontractor(s):**

Regional Transit Services, Inc.

1372 East Main Street Rochester, NY 14609 Contact: Jane Naylon Phone: (585) 654-0200

Fax: (585) 654-0293

Unity Dental Group

89 Genesee Street Rochester, NY 14611 Phone: (585) 368-3800 Fax: (585) 368-3801 Salvation Army

70 Liberty Pole Way Rochester, NY 14604 Contact: Ruth Neiboer

Phone: (585) 987-9540 Ext. 2232

Fax: (585) 987-9556

## William F. Ryan Community Health Center

110 West 97th Street New York, NY 10025 **Phone:** (212) 749-1820 **Fax:** (212) 932-8323

Email: lmcduffie@ryancenter.org

Web: www.ryancenter.org

Director: Barbra E. Minch

**HCH Coordinator:** Elisabeth McDuffie **Medical Director:** Jessica Sessions, MD

**UDS Number:** 020490

## **Project Description**

William F. Ryan Community Health Center delivers primary and preventive health care services to individuals residing in four transitional living facilities and one non-profit mental health rehabilitation agency.

#### Services

The Health Care for the Homeless program provides comprehensive medical and mental health services at the West End Intergenerational Residence, Regent Family Residence, The Bridge on the Upper West Side, and Harriet Tubman and Convent Living Centers in Harlem. The program provides primary care, mental health counseling, substance abuse counseling, HIV services, case management, nutrition, and health education. HCH patients are referred to the Ryan Center for sub-specialty care, WIC, dental services, obstetrical and gynecological care, and radiology services.

### Linkages

The resources available to Ryan's HCH patients vary within each facility. Ryan Community Health Center is the sole provider of hands-on, comprehensive health care, nutrition education, HIV education, counseling, testing, and case management at each facility. Other services include mental health services, substance abuse counseling and referrals, and entitlement assistance where these services are not provided by the facility's staff. The HCH team maintains linkages with all other provider organizations at each facility to ensure coordination and case management of these services. The center maintains a backup agreement with St. Luke's/Roosevelt Hospital Center for inpatient care and for referral to specialties not provided at the Ryan Center.

#### **Statistics**

Estimated homeless population: 10,000 Project users: 995

